

## **TERMS AND CONDITIONS & PRIVACY POLICY**

### **Terms of Service:**

The following terms and conditions govern all use of the ALESTE website and all content, services and products available at or through the website (taken together, the Website). The Website is owned and operated by PORTAFOLIO INMOBILIARIO, S.A., a corporation duly existing and recorded under the laws of the Republic of Costa Rica (here in "PORTAFOLIO INMOBILIARIO"). The Website is offered subject to your acceptance without modification of all of the terms and conditions contained herein and all other operating rules, policies (including, without limitation, PORTAFOLIO INMOBILIARIO's Privacy Policy) and procedures that may be published from time to time on this Site by PORTAFOLIO INMOBILIARIO (collectively, the "Agreement").

Please read this Agreement carefully before accessing or using the Website. By accessing or using any part of the web site, you agree to become bound by the terms and conditions of this agreement. If you do not agree to all the terms and conditions of this agreement, then you may not access the Website or use any services. If these terms and conditions are considered an offer by PORTAFOLIO INMOBILIARIO, acceptance is expressly limited to these terms. The Website is available only to individuals who are at least 18 years old.

If you create a blog/site on the Website, you are responsible for maintaining the security of your account and blog, and you are fully responsible for all activities that occur under the account and any other actions taken in connection with the blog. You must not describe or assign keywords to your blog in a misleading or unlawful manner, including in a manner intended to trade on the name or reputation of others, and PORTAFOLIO INMOBILIARIO may change or remove any description or keyword that it considers inappropriate or unlawful, or otherwise likely to cause PORTAFOLIO INMOBILIARIO liability. You must immediately notify PORTAFOLIO INMOBILIARIO of any unauthorized uses of your blog, your account or any other breaches of security. PORTAFOLIO INMOBILIARIO will not be liable for any acts or omissions by You, including any damages of any kind incurred as a result of such acts or omissions.

**Responsibility of Contributors.** If you operate a blog, comment on a blog, post material to the Website, post links on the Website, or otherwise make (or allow any third party to make) material available by means of the Website (any such material, "Content"), You are entirely responsible for the content of, and any harm resulting from, that Content. That is the case regardless of whether the Content in question constitutes text, graphics, an audio file, or computer software. By making Content available, you represent and warrant that:

- a) the downloading, copying and use of the Content will not infringe the proprietary rights, including but not limited to the copyright, patent, trademark or trade secret rights, of any third party.
- b) if your employer has rights to intellectual property you create, you have either (i) received permission from your employer to post or make available the Content, including but not limited to any software, or (ii) secured from your employer a waiver as to all rights in or to the Content.
- c) you have fully complied with any third-party licenses relating to the Content, and have done all things necessary to successfully pass through to end users any required terms.
- d) the Content does not contain or install any viruses, worms, malware, Trojan horses or other harmful or destructive content.
- e) the Content is not spam, is not machine- or randomly-generated, and does not contain unethical or unwanted commercial content designed to drive traffic to third party sites or boost the search engine rankings of third party sites, or to further unlawful acts (such as phishing) or mislead recipients as to the source of the material (such as spoofing)
- f) the Content is not pornographic, does not contain threats or incite violence towards individuals or entities, and does not violate the privacy or publicity rights of any third party.

- g) your blog is not getting advertised via unwanted electronic messages such as spam links on newsgroups, email lists, other blogs and web sites, and similar unsolicited promotional methods.
- h) your blog is not named in a manner that misleads your readers into thinking that you are another person or company. For example, your blog's URL or name is not the name of a person other than yourself or company other than your own; and you have, in the case of Content that includes computer code, accurately categorized and/or described the type, nature, uses and effects of the materials, whether requested to do so by PORTAFOLIO INMOBILIARIO or otherwise.

By submitting Content to PORTAFOLIO INMOBILIARIO for inclusion on your Website, you grant PORTAFOLIO INMOBILIARIO a world-wide, royalty-free, and non-exclusive license to reproduce, modify, adapt and publish the Content solely for the purpose of displaying, distributing and promoting your blog. If you delete Content, PORTAFOLIO INMOBILIARIO will use reasonable efforts to remove it from the Website, but you acknowledge that caching or references to the Content may not be made immediately unavailable.

Without limiting any of those representations or warranties, PORTAFOLIO INMOBILIARIO has the right (though not the obligation) to, in PORTAFOLIO INMOBILIARIO's sole discretion (i) refuse or remove any content that, in PORTAFOLIO INMOBILIARIO's reasonable opinion, violates any PORTAFOLIO INMOBILIARIO policy or is in any way harmful or objectionable, or (ii) terminate or deny access to and use of the Website to any individual or entity for any reason, in PORTAFOLIO INMOBILIARIO's sole discretion. PORTAFOLIO INMOBILIARIO will have no obligation to provide a refund of any amounts previously paid in case of payment.

**Responsibility of Website Visitors.** PORTAFOLIO INMOBILIARIO has not reviewed, and cannot review, all of the material, including computer software, posted to the Website, and cannot therefore be responsible for that material's content, use or effects. By operating the Website, PORTAFOLIO INMOBILIARIO does not represent or imply that it endorses the material there posted, or that it believes such material to be accurate, useful or non-harmful. You are responsible for taking precautions as necessary to protect yourself and your computer systems from viruses, worms, Trojan horses, and other harmful or destructive content. The Website may contain content that is offensive, indecent, or otherwise objectionable, as well as content containing technical inaccuracies, typographical mistakes, and other errors. The Website may also contain material that violates the privacy or publicity rights, or infringes the intellectual property and other proprietary rights, of third parties, or the downloading, copying or use of which is subject to additional terms and conditions, stated or unstated. PORTAFOLIO INMOBILIARIO disclaims any responsibility for any harm resulting from the use by visitors of the Website, or from any downloading by those visitors of content there posted.

**Content Posted on Other Websites.** We have not reviewed, and cannot review, all of the material, including computer software, made available through the websites and webpages to which ALESTE links, and that link to ALESTE. PORTAFOLIO INMOBILIARIO does not have any control over those non-PORTAFOLIO INMOBILIARIO websites and webpages, and is not responsible for their contents or their use. By linking to a non-PORTAFOLIO INMOBILIARIO website or webpage, PORTAFOLIO INMOBILIARIO does not represent or imply that it endorses such website or webpage. You are responsible for taking precautions as necessary to protect yourself and your computer systems from viruses, worms, Trojan horses, and other harmful or destructive content. PORTAFOLIO INMOBILIARIO disclaims any responsibility for any harm resulting from your use of non-PORTAFOLIO INMOBILIARIO websites and webpages.

**Copyright Infringement and Policy.** As PORTAFOLIO INMOBILIARIO asks others to respect its intellectual property rights, it respects the intellectual property rights of others. If you believe that material located on or linked to by ALESTE violates your copyright, you are encouraged to notify PORTAFOLIO INMOBILIARIO. PORTAFOLIO INMOBILIARIO will respond to all such notices, including as required or appropriate by removing the infringing material or disabling all links to the infringing material. PORTAFOLIO INMOBILIARIO will terminate a visitor's access to and use of the Website if, under appropriate circumstances, the visitor is determined to be a repeat infringer of the

copyrights or other intellectual property rights of PORTAFOLIO INMOBILIARIO or others. In the case of such termination, PORTAFOLIO INMOBILIARIO will have no obligation to provide a refund of any amounts previously paid to PORTAFOLIO INMOBILIARIO.

**Intellectual Property.** This Agreement does not transfer from PORTAFOLIO INMOBILIARIO to you any PORTAFOLIO INMOBILIARIO or third party intellectual property, and all right, title and interest in and to such property will remain (as between the parties) solely with PORTAFOLIO INMOBILIARIO. PORTAFOLIO INMOBILIARIO, ALESTE, the ALESTE logo, and all other trademarks, service marks, graphics and logos used in connection with ALESTE, or the Website are trademarks or registered trademarks of PORTAFOLIO INMOBILIARIO or PORTAFOLIO INMOBILIARIO's licensors. Other trademarks, service marks, graphics and logos used in connection with the Website may be the trademarks of other third parties. Your use of the Website grants you no right or license to reproduce or otherwise use any PORTAFOLIO INMOBILIARIO or third-party trademarks.

**Advertisements.** PORTAFOLIO INMOBILIARIO reserves the right to display advertisements on your blog unless you have purchased an ad-free account.

**Attribution.** PORTAFOLIO INMOBILIARIO reserves the right to display attribution links such as 'Blog, theme author, and font attribution in your blog footer or toolbar.

**Partner Products.** By activating a partner product (e.g. theme) from one of our partners, you agree to that partner's terms of service. You can opt out of their terms of service at any time by de-activating the partner product.

**Domain Names.** If you are registering a domain name, using or transferring a previously registered domain name, you acknowledge and agree that use of the domain name is also subject to the policies of the Internet Corporation for Assigned Names and Numbers ("ICANN"), including their [Registration Rights and Responsibilities](#).

**Changes.** PORTAFOLIO INMOBILIARIO reserves the right, at its sole discretion, to modify or replace any part of this Agreement. It is your responsibility to check this Agreement periodically for changes. Your continued use of or access to the Website following the posting of any changes to this Agreement constitutes acceptance of those changes. PORTAFOLIO INMOBILIARIO may also, in the future, offer new services and/or features through the Website (including, the release of new tools and resources). Such new features and/or services shall be subject to the terms and conditions of this Agreement.

**Termination.** PORTAFOLIO INMOBILIARIO may terminate your access to all or any part of the Website at any time, with or without cause, with or without notice, effective immediately. If you wish to terminate this Agreement or your account (if you have one), you may simply discontinue using the Website. Notwithstanding the foregoing, if you have a paid services account, such account can only be terminated by PORTAFOLIO INMOBILIARIO if you materially breach this Agreement and fail to cure such breach within thirty (30) days from PORTAFOLIO INMOBILIARIO's notice to you thereof; provided that, PORTAFOLIO INMOBILIARIO can terminate the Website immediately as part of a general shut down of our service. All provisions of this Agreement which by their nature should survive termination shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity and limitations of liability.

**Disclaimer of Warranties.** The Website is provided "as is". PORTAFOLIO INMOBILIARIO and its suppliers and licensors hereby disclaim all warranties of any kind, express or implied, including, without limitation, the warranties of merchantability, fitness for a particular purpose and non-infringement. Neither PORTAFOLIO INMOBILIARIO nor its suppliers and licensors, makes any warranty that the Website will be error free or that access thereto will be continuous or uninterrupted. You understand that you download from, or otherwise obtain content or services through, the Website at your own discretion and risk.

**Limitation of Liability.** In no event will PORTAFOLIO INMOBILIARIO, or its suppliers or licensors, be liable with respect to any subject matter of this agreement under any contract, negligence, strict liability or other legal or equitable theory for: (i) any special, incidental or consequential damages; (ii) the cost of procurement for substitute products or services; or (iii) for interruption of use or loss or corruption of data. PORTAFOLIO INMOBILIARIO shall have no liability for any failure or delay due to matters beyond their reasonable control. The foregoing shall not apply to the extent prohibited by applicable law.

**General Representation and Warranty.** You represent and warrant that (i) your use of the Website will be in strict accordance with the PORTAFOLIO INMOBILIARIO Privacy Policy, with this Agreement and with all applicable laws and regulations (including without limitation any local laws or regulations in Costa Rica, or any other governmental area, regarding online conduct and acceptable content, and including all applicable laws regarding the transmission of technical data exported from Costa Rica or the country in which you reside) and (ii) your use of the Website will not infringe or misappropriate the intellectual property rights of any third party.

**Indemnification.** You agree to indemnify and hold harmless PORTAFOLIO INMOBILIARIO, its contractors, and its licensors, and their respective directors, officers, employees and agents from and against any and all claims and expenses, including attorneys' fees, arising out of your use of the Website, including but not limited to your violation of this Agreement.

**Miscellaneous.** This Agreement constitutes the entire agreement between PORTAFOLIO INMOBILIARIO and you concerning the subject matter hereof, and they may only be modified by a written amendment signed by an authorized executive of PORTAFOLIO INMOBILIARIO, or by the posting by PORTAFOLIO INMOBILIARIO of a revised version. Except to the extent applicable law, if any, provides otherwise, this Agreement, any access to or use of the Website will be governed by the laws of the Republic of Costa Rica, and the proper venue for any disputes arising out of or relating to any of the same will be the courts located in the city of San José, Costa Rica. Except for claims for injunctive or equitable relief or claims regarding intellectual property rights (which may be brought in any competent court without the posting of a bond), any and all disputes, claims, differences, disputes or controversies arising out of or in relation to any aspect of this Agreement, its business matter, performance, liquidation, interpretation, validity or any breach thereof, shall be resolved by arbitration of law in accordance with the bylaws of the International Center for Conciliation and Arbitration of the Costa Rican-American Chamber of Commerce ("CICA"). The Parties hereby agree to submit voluntarily and unconditionally to its rules and bylaws and claim knowledge thereof. The substantive laws of Costa Rica shall govern the conflict. The arbitration shall take place at the CICA in San José, Republic of Costa Rica. An arbitration tribunal of three arbitrators shall decide the matters subject to the arbitration procedure. The arbitrators shall be appointed by the CICA. The award rendered pursuant to such arbitration shall be in writing, shall be final, binding and conclusive between the Parties. The award shall have no further recourse, except for those provided for review and nullity. Once the award is rendered and is final, it will produce the effects of res judicata and the Parties shall comply with the award without delay. Costs related to the arbitration procedure and arbitrators' shall be borne by the Parties in equal proportion as the arbitration procedure advances, unless the Tribunal decides otherwise. The fees of the attorneys and other consultants or advisors designated by the Parties shall be borne by the corresponding Party; this shall not preclude the obligation of the losing Party to reconstitute any costs to the prevailing Party. To this effect, the award shall order the losing Party to pay all costs, including any and all legal fees, due to legal counselors, attorneys and barristers.

**Privacy Policy:**

PORTAFOLIO INMOBILIARIO ("PORTAFOLIO INMOBILIARIO") operates ALESTE and may operate other websites. It is PORTAFOLIO INMOBILIARIO's policy to respect your privacy regarding any information we may collect while operating our websites.

**Website Visitors.** Like most website operators, PORTAFOLIO INMOBILIARIO collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request. PORTAFOLIO INMOBILIARIO's purpose in

collecting non-personally identifying information is to better understand how PORTAFOLIO INMOBILIARIO's visitors use its website. From time to time, PORTAFOLIO INMOBILIARIO may release non-personally-identifying information in the aggregate, e.g., by publishing a report on trends in the usage of its website.

PORTAFOLIO INMOBILIARIO also collects potentially personally-identifying information like Internet Protocol (IP) addresses for logged in users and for users leaving comments on ALESTE blogs/sites. PORTAFOLIO INMOBILIARIO only discloses logged in user and commenter IP addresses under the same circumstances that it uses and discloses personally-identifying information as described below, except that commenter IP addresses and email addresses are visible and disclosed to the administrators of the blog/site where the comment was left.

**Gathering of Personally-Identifying Information.** Certain visitors to PORTAFOLIO INMOBILIARIO's websites choose to interact with PORTAFOLIO INMOBILIARIO in ways that require PORTAFOLIO INMOBILIARIO to gather personally-identifying information. The amount and type of information that PORTAFOLIO INMOBILIARIO gathers depends on the nature of the interaction. For example, we ask visitors who sign up at ALESTE, to provide a username and email address. Those who engage in transactions with PORTAFOLIO INMOBILIARIO are asked to provide additional information, including as necessary the personal and financial information required to process those transactions. In each case, PORTAFOLIO INMOBILIARIO collects such information only insofar as is necessary or appropriate to fulfill the purpose of the visitor's interaction with PORTAFOLIO INMOBILIARIO. PORTAFOLIO INMOBILIARIO does not disclose personally-identifying information other than as described below. And visitors can always refuse to supply personally-identifying information, with the caveat that it may prevent them from engaging in certain website-related activities.

**Aggregated Statistics.** PORTAFOLIO INMOBILIARIO may collect statistics about the behavior of visitors to its websites. PORTAFOLIO INMOBILIARIO may display this information publicly or provide it to others. However, PORTAFOLIO INMOBILIARIO does not disclose personally-identifying information other than as described below.

**Protection of Certain Personally-Identifying Information.** PORTAFOLIO INMOBILIARIO discloses potentially personally-identifying and personally-identifying information only to those of its employees, contractors and affiliated organizations that (i) need to know that information in order to process it on PORTAFOLIO INMOBILIARIO's behalf or to provide services available at PORTAFOLIO INMOBILIARIO's websites, and (ii) that have agreed not to disclose it to others. Some of those employees, contractors and affiliated organizations may be located outside of your home country; by using PORTAFOLIO INMOBILIARIO's websites, you consent to the transfer of such information to them. PORTAFOLIO INMOBILIARIO will not rent or sell potentially personally-identifying and personally-identifying information to anyone. Other than to its employees, contractors and affiliated organizations, as described above, PORTAFOLIO INMOBILIARIO discloses potentially personally-identifying and personally-identifying information only in response to a subpoena, court order or other governmental request, or when PORTAFOLIO INMOBILIARIO believes in good faith that disclosure is reasonably necessary to protect the property or rights of PORTAFOLIO INMOBILIARIO, third parties or the public at large. If you are a registered user of a PORTAFOLIO INMOBILIARIO website and have supplied your email address, PORTAFOLIO INMOBILIARIO may occasionally send you an email to tell you about new features, solicit your feedback, or just keep you up to date with what's going on with PORTAFOLIO INMOBILIARIO and our products and services. If you send us a request (for example via email or via one of our feedback mechanisms), we reserve the right to publish it in order to help us clarify or respond to your request or to help us support other users. PORTAFOLIO INMOBILIARIO takes all measures reasonably necessary to protect against the unauthorized access, use, alteration or destruction of potentially personally-identifying and personally-identifying information.

**Cookies.** A cookie is a string of information that a website stores on a visitor's computer, and that the visitor's browser provides to the website each time the visitor returns. PORTAFOLIO INMOBILIARIO uses cookies to help PORTAFOLIO INMOBILIARIO identify and track visitors, their usage of PORTAFOLIO INMOBILIARIO website, and their website access preferences. PORTAFOLIO INMOBILIARIO visitors who do not wish to have cookies placed on

their computers should set their browsers to refuse cookies before using PORTAFOLIO INMOBILIARIO's websites, with the drawback that certain features of PORTAFOLIO INMOBILIARIO's websites may not function properly without the aid of cookies.

**Business Transfers.** If PORTAFOLIO INMOBILIARIO, or substantially all of its assets, were acquired, or in the unlikely event that PORTAFOLIO INMOBILIARIO goes out of business or enters bankruptcy, user information would be one of the assets that is transferred or acquired by a third party. You acknowledge that such transfers may occur, and that any acquirer of PORTAFOLIO INMOBILIARIO may continue to use your personal information as set forth in this policy.

**Ads.** Ads appearing on any of our websites may be delivered to users by advertising partners, who may set cookies. These cookies allow the ad server to recognize your computer each time they send you an online advertisement to compile information about you or others who use your computer. This information allows ad networks to, among other things, deliver targeted advertisements that they believe will be of most interest to you. This Privacy Policy covers the use of cookies by PORTAFOLIO INMOBILIARIO and does not cover the use of cookies by any advertisers.

**Privacy Policy Changes.** Although most changes are likely to be minor, PORTAFOLIO INMOBILIARIO may change its Privacy Policy from time to time, and in PORTAFOLIO INMOBILIARIO's sole discretion. PORTAFOLIO INMOBILIARIO encourages visitors to frequently check this page for any changes to its Privacy Policy. If you have an ALESTE account, you might also receive an alert informing you of these changes. Your continued use of this site after any change in this Privacy Policy will constitute your acceptance of such change.